

# TO OUR VALUED HME 400/900/1000 CUSTOMERS:

**To prevent sending your product in for unnecessary repairs,  
please review the following:**

**1 Your "A" Button constantly flashes.**

The HME COM 400/900/1000 beltpack units come equipped with a Toc-Loc (hands-free) feature, which is normally engaged on new units. In this mode, the "A" button flashes until hit a second time or until the "B" button is hit. If you don't want the Toc-Loc enabled, call us toll-free for instructions on the right switch to flip. It's that simple.

**2 Your unit does not communicate.**

If your unit does not communicate, it may be set on a frequency that is different from that of your store base station. For help setting your frequencies, please call one of our experienced technicians.

**If you have any questions or problems, please call for  
troubleshooting assistance:**

**TOLL FREE  
800.598.2370**

**618.377.2654**

**FAX: 618.377.1320**

**542 SOUTH PRAIRIE STREET  
BETHALTO, IL 62010  
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